



Preferred Health Plan of the Carolinas

“Health Coverage **That Fits**”

How to Check my Benefits Account Online

- Website Address: www.phpcarolinas.com
- Select Benefits Card Information Tab (located in the middle of the home page)
- Participant Login
- Select Create an Account
- Enter Name
- **Employee** ID (your social security number without the dashes)
- Leave **Employer** ID blank (call for this # if your employer does NOT issue a MasterCard)
- Enter your company issued MasterCard number
- Create a New User ID and Password (Both MUST contain 9-15 Alpha and Numeric Characters, EX: smith123456) Also: the Password must now contain one special character such as ; #,\$,@,% ,^,& etc.
- Enter the security word
- Enter city of Birth
- Enter email address (optional)
- Hit Submit
- Save User ID and Password ID
- Logon